

## **Process for Companion Card**

Companion tickets may be booked for entertainment at Wenty Leagues. The process to book is as follows:

- The request for a companion ticket will need to be emailed to <a href="mailto:boxoffice@wentyleagues.com.au">boxoffice@wentyleagues.com.au</a>, accompanied by a copy of the companion card.
- If a ticket has already been purchased for the card holder, the following will also need to be presented:
  - table and seat number or;
  - confirmation number or:
  - name of the person who the ticket is for.
- Any accessibility requirements should also be included in the request.

## Please be aware of the below terms and conditions:

- 1. Companion Card will only be used when the cardholder requires the assistance of a companion to attend the event.
- 2. One Companion Ticket, or admission, will be issued at no charge. This ticket will be exempt from all booking fees.
- 3. The Companion Card can be used to obtain a Companion Ticket for any entertainment on offer. This will be subject to the usual admission availability and conditions.
- 4. The Companion Card can be used in conjunction with any recognised concession cards.
- 5. Cardholders should be seated or located physically close to their companions. Companions will remain close to cardholders to assist them as required. Cardholders with specific seating requirements will inform Wenty Leagues at the time of booking.
- 6. Only the person whose photograph and details appear on the Companion Card can use the card
- 7. Companion Tickets cannot be used without the Companion Card cardholder being present.
- 8. Companion Card cardholders must inform Wenty Leagues of their requirement for a Companion Ticket at the time they book or purchase their own ticket.