

FAQ'S

1. What is the seating plan?

All tickets are allocated to a seat. Ushers in the room will be able to direct you to where you're sitting

2. Do I need to print my tickets?

You may bring a printed copy but digital versions are recommended as long as the QR code can be scan at the door

3. Can I bring a pram inside?

No, for fire safety reasons prams will not be allowed in the showroom however, a supervised 'pram parking' section outside the room will be available

4. My child is no longer under 12 months since I bought the tickets are they still allowed free entry?

Yes, however they cannot occupy another seat

5. Can I buy food and drinks inside?

Yes, cold beverages are available at the showroom bar only. Coffee and other food items can be purchased at our other outlets

6. Will there be merchandise?

Yes, Wiggles Official merchandise will be available from the Wiggles merchandise stand located in the main foyer

7. What time are your restaurants open?

Chefs Grill, Pizza Mama and Crave will be open from 11am and trade throughout the afternoon

8. Are there any baby change areas?

Yes, there are two family change rooms, located in The Plaza and Level 1. There is also a temporary baby change station set up close to the Starlight Room

9. Are my old tickets still valid?

Yes, every ticket that was purchased last year before the Covid-19 lockdown is still valid with no need for new ones

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10. What time do doors open?

Doors open 30 minutes before each show starts. There is no need to rush as announcements will be made and everyone has an allocated seat

11. Can I get a meet and greet?

Unfortunately, The Wiggles have a very tight turn around in between shows, which leaves no room for meet and greets after the show

12. Do you have a kids play area?

Absolutely! The Clubby House is located in The Plaza area and will be open throughout the day, so that the kids can enjoy themselves even more

13. Will there be special kids meal offers?

Yes, we will have fast kids meal available on the day

14. I can't find my tickets, can I still get in?

Yes, just see one of our friendly Wenty Staff members located near the Starlight Room, and we will re-send your tickets straight to your email

15. Are we allowed to sing and dance?

While there is no dancefloor, as restrictions were eased last week, singing and dancing is allowed at the seat

16. How long does the show go for?

The Wiggles show runs for approximately just under 1 hour

17. Do I need to find my own seat?

Your seats are allocated and they're displayed on your tickets. Ushers will also be in the room to direct you to your seats

18. Where's Emma?

Emma unfortunately finished up with The Wiggles in December and is no longer performing with them. New Yellow Wiggle, Tsehay (pronounced se-hi, which means 'the sun' in Amharic) will be performing

19. Do I have to wear a mask inside the showroom?

While facemarks will no longer be mandatory, we encourage the use of facemasks inside the showroom